

MOBILE HOTSPOT POLICY

The Norwalk Easter Public Library provides mobile wireless hotspots to offer patrons in our service area additional internet access.

A hotspot can connect up to ten devices. The library is not responsible for any liability, damages, or expense resulting from use or misuse of the device, connection of the device to other electronic devices, or data loss resulting from use of device. The library is not responsible for any damage done to personal equipment while using the hotspot device. Wireless security is not implied. The user acknowledges and accepts all risks associated with the use of the hotspot device. There is no warranty, express or otherwise. All users are encouraged to follow safe internet practices.

Checking out:

1. Hotspots are available to Norwalk or rural Warren County residents only.
2. Only current Norwalk Easter Public Library cardholders in good standing may borrow a hotspot device. The borrower must be at least 18 years old.
3. The checkout limit is one hotspot device per household at any given time.
4. The library reserves the right to refuse service to anyone who abuses the equipment, returns a hotspot device late more than twice, or returns a hotspot device in the book drop.
5. The patron will need to complete a "Hotspot Device Agreement" prior to their first checkout, acknowledging financial responsibility for lost or damaged equipment. The library will maintain this agreement on file.
6. Hotspot devices check out for three weeks and are renewable per the Circulation Policy.

Fees and liabilities:

1. Once a hotspot is 3 days overdue, the device's service will be deactivated and the patron will be assessed a \$10 processing fee to restore the service upon return of the hotspot regardless of whether the hotspot has been returned. Until the hotspot is returned and the fee is paid in full, the patron's library account will be blocked.

2. Patron is responsible for the full replacement cost if the hotspot device or any parts are lost, stolen, damaged, or otherwise not returned.

Adopted by the Norwalk Easter Public Library Board of Trustees, August 2020

Revised April 14, 2025

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